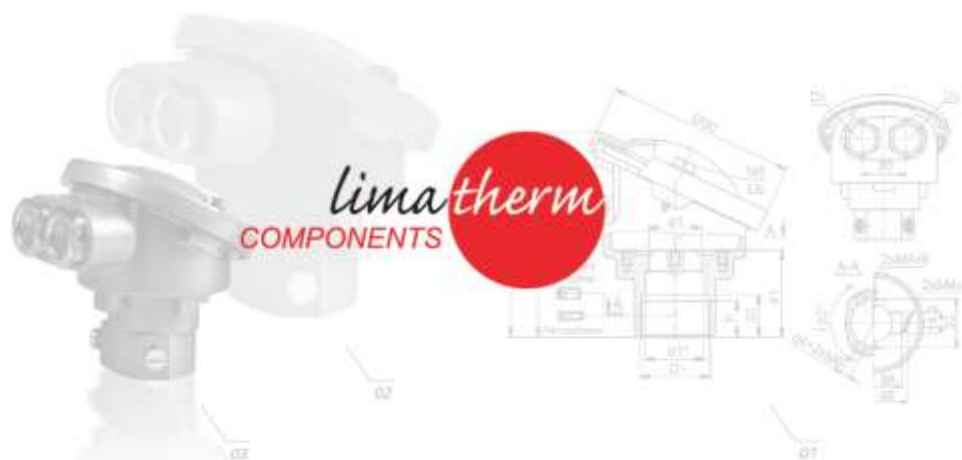


# QUALITY POLICY

Appx. No 2 to DN-1-1-6 (Quality Book)

DN-1-7-4



The subject of activity of Limatherm Components Sp. z o.o is the production of components dedicated to measurement and control solutions, also used in potentially explosive (Ex) areas.

Our overriding goal is to strive to achieve the highest level of customer satisfaction and fulfill all the applicable requirements.

We do this through:



## QUALITY

- ✓ continuous review of ongoing processes in the company and their improvement
- ✓ timely execution of orders
- ✓ cooperation with qualified suppliers



## CUSTOMER CARE

- ✓ precise determination of customer expectations
- ✓ partnership relations with the customer
- ✓ adapting the product to the customer



## EXPERIENCED EMPLOYEES

- ✓ highly qualified personnel
- ✓ constant improvement of employees skills



## NEWEST TECHNOLOGIES

- ✓ machine park using mainly CNC devices
- ✓ innovative, our own solutions used in the production process

The policy is known and applied by all employees of Limatherm Components Sp. z o.o. and available to interested parties.

Chorzów, Poland 16.01.2024